## 1.Overview

**Stellar Repair for Video** lets you repair corrupted or damaged video files from storage media like flash drives, memory cards, hard drives and external hard drives.

Some of the most common causes that lead to corruption in videos are changes in file format, file header corruption, improper system shutdown, file read and write errors, virus attacks, incomplete download and compression issues. **Stellar Repair for Video** repairs multiple video types, like AVI, ASF, WMV, MKV, FLV, DIVX, WEBM, MJPEG, MPEG, AVCHD, MTS, MOV, MP4, M4V, 3G2, 3GP, and F4V.

You can preview the repaired videos before saving them to the computer.

#### What's New in this Version?

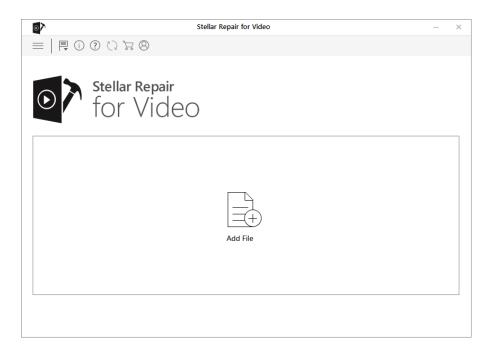
- The software has a new and enhanced GUI.
- The software repairs corrupt videos using the Sample File.

### **Key Features of Stellar Repair for Video:**

- Support for repairing of AVI, ASF, WMV, MKV, FLV, DIVX, WEBM, MJPEG, MPEG, AVCHD, MTS, MOV, MP4, M4V, 3G2, 3GP, and F4V videos.
- Repairs corruption in the header of video files.
- Repairs corruption in the sound section of video files.
- Repairs errors in movement of videos.
- Repairs corruption in video frames.
- Repairs errors in video slider movement.
- It provides a preview of repairable video files.
- Repairs corrupted data of video files.

# 2.User Interface

**Stellar Repair for Video** has a very easy to use Graphical User Interface. After launching the program, the main screen of the software appears as shown below:



The user interface contains <u>buttons</u> that help you access various features of the software with ease.

#### 2.1.Buttons

**Stellar Repair for Video** makes use of the following buttons:



#### **Add File**

This button is on the home screen of **Stellar Repair for Video**. Click it to add video files for repairing.

# **Show More Options**



To expand the list of more options provided by the software, click on this icon.



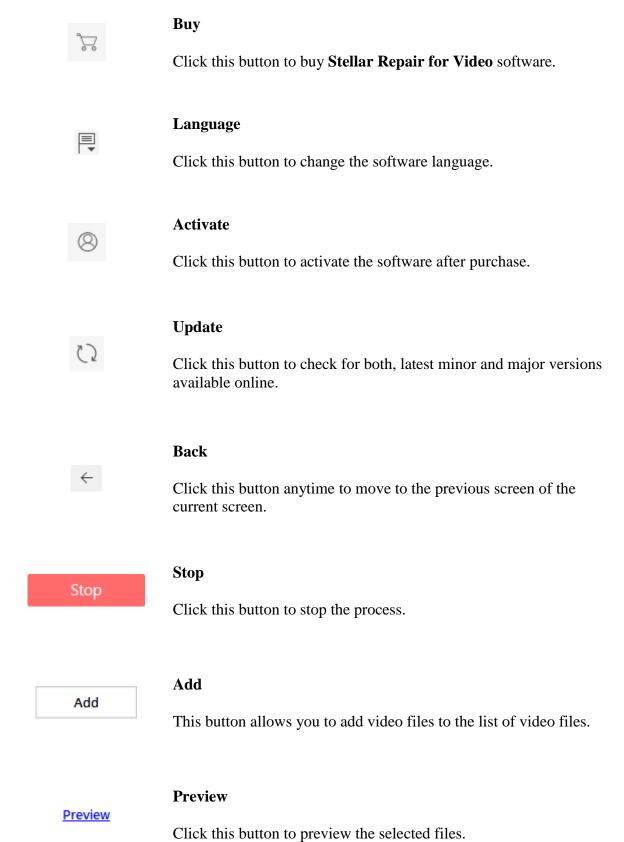
#### **About**

This button displays you the About section of the software.



## Help

Click this button to open the user help guide.





#### Repair

This button starts the repairing process.

Save Repaired Files

#### Save Repaired Files

Click this button to save the files which have been repaired.

# 3. Activating the Software

The demo version is for evaluation purpose only. You need to activate the software to use its full functionality. Use the Activation Key received via email after purchasing the software to activate it.

#### To activate the software:

- 1. Run the demo version of **Stellar Repair for Video** software.
- 2. Click the **Activation** button. Activation window is displayed as shown below:



- 3. If you don't have the activation key, click **Get it now** button in the window to purchase the software.
- 4. Once the order is confirmed, an Activation Key is sent to the email that you have provided while purchasing the software.
- 5. Paste or type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (**Please ensure an active Internet connection**).
- 6. **Stellar Repair for Video** automatically communicates with the license server to verify the entered key. If the entered key is valid, activation is completed successfully.
- 7. 'Activation Completed Successfully' message is displayed. Click OK.

# 4. Updating the Software

Update feature available in **Stellar Repair for Video** allows you to check and install the latest updates for the application. That will help you keep your application up-to-date. If

updates are available for the product, update wizard pops up while you run **Stellar Repair for Video**.

- Run Stellar Repair for Video.
  - On the **Tools** menu, click **Update** button
- If updates are available, Update window is displayed.
- Click **Update** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

## 5.How To

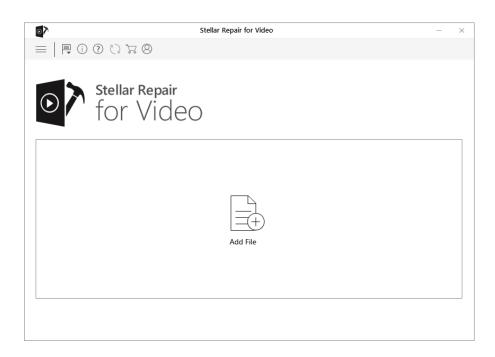
- Add Video Files
- Repair and Preview Video Files
- Advance Repair
- Save Repaired Video Files
- Change the Software Language

#### 5.1.Add Video Files

**Stellar Repair for Video** allows you to repair individual or multiple videos in a single instance.

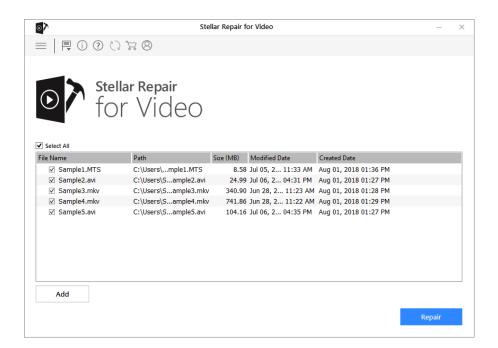
#### To add Videos for repairing,

- 1. Run Stellar Repair for Video.
- 2. From the main screen, click 'Add File' button to add the files for repairing.



3. An **Add File** dialog box appears.

- 4. Browse to add required videos to the list. You can add multiple files for repairing.
- 5. Selected videos get displayed as a list in the software.
- 6. Select the desired files to repair by clicking on their respective checkbox.

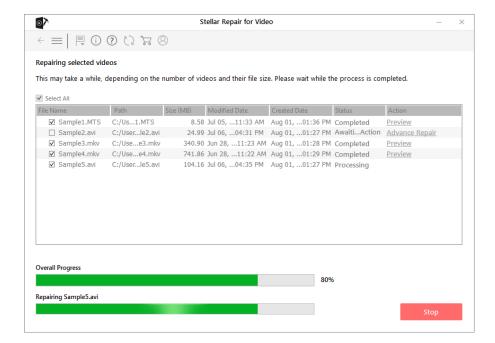


- 7. You can click on **Add** button to add more files to the list.
- 8. Once you have successfully added the files to the list, you can repair, preview and save them to the desired location.

## 5.2. Repair and Preview Video Files

#### To repair selected files,

- To repair the chosen files, click files is performed by the tool.
- A progress bar indicates the repairing progress of the file. In case you want to stop the ongoing process, click **Stop** button.

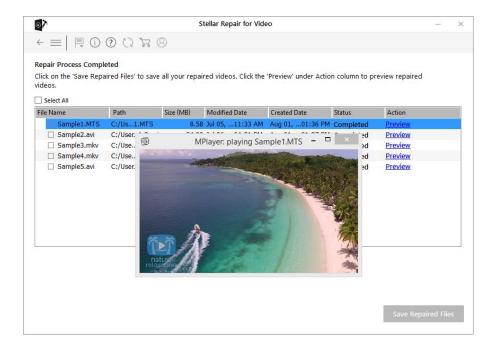


- You can view the status of the repaired files from the **List of Video Files** screen.
  - The files which get repaired successfully are displayed with the *Completed* status.
  - The files which are highly damaged needs advance repairing. These files display 'Awaiting Action' status. Click Advance Repair to know more about this
  - o If you stop the repairing process, the 'Aborted' status gets displayed.
- A 'Repair process completed' message appears.



### To preview repaired Videos,

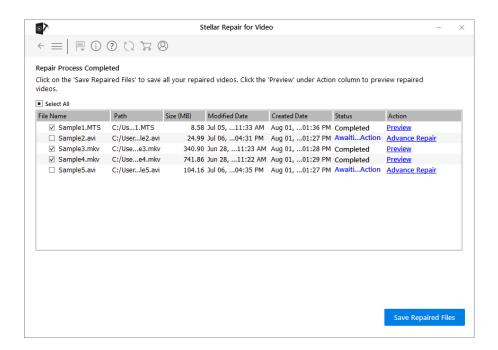
• To preview the video file, click the **Preview** button under the **Action** attribute.



**Note**: In the demo version of the software, the application shows the partial preview of the repaired files.

## **5.3.Advance Repair**

In case your video file is severely corrupted, the application allows you to repair it by adding a Sample File to it. The **Advance Repair** feature is available only for the files with the 'Awaiting Action' status.

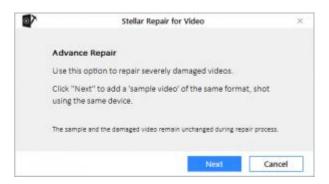


A **Sample File** is a working file created from the same device and of the same format as of the corrupted file. However, it can be of any size. **Stellar Repair for Video** uses the

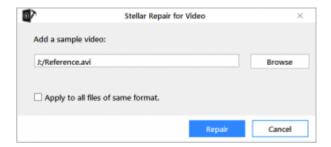
information from the working sample file and repairs the corrupted file. It also repairs the videos whose data headers are corrupt.

#### To add a sample file,

1. From the list of video files, click **Advance Repair** link under the **Action** attribute.



- 2. A dialog box appears. Click Next.
- 3. Click **Browse** and select the required Sample file from the location.
- 4. Select the option 'Apply to all files of same format' to use the selected sample file for repairing all the corrupted video files in the list.



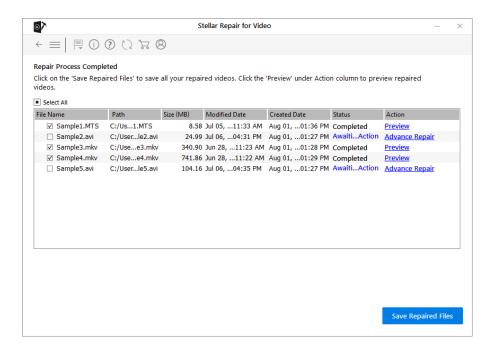
- 5. Click **Repair** button to start the repairing process.
- 6. A progress bar indicates the repairing progress of the file. In case you want to stop the ongoing process, click the **Stop** button.
- 7. A 'Repair process completed' dialog appears.



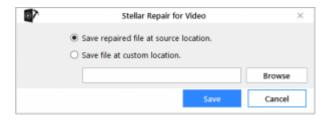
# **5.4.**Save Repaired Video Files

#### To save the repaired Video files,

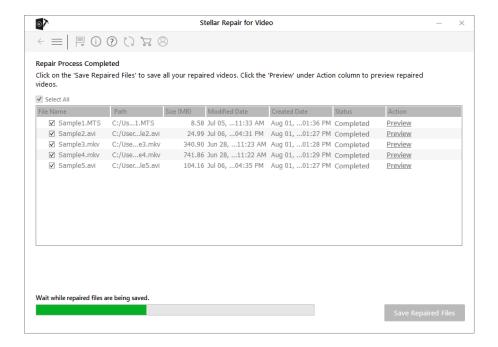
- 1. From the list of repaired files screen, select the desired files to save by clicking on their respective checkbox.
- 2. Click **Save Repaired Files** button.



- 3. A dialog box appears.
- 4. Select 'Save repaired file at source location' if you want the file to be saved at the source location OR select 'Save file at custom location' if you want to save the file at your desired location.



- 5. Click **Browse** and select the location for saving the video file.
- 6. Click **Save** A progress bar indicates the saving progress of the file.



7. A 'Repaired files saved successfully' message appears. Click **OK** to close the message box.

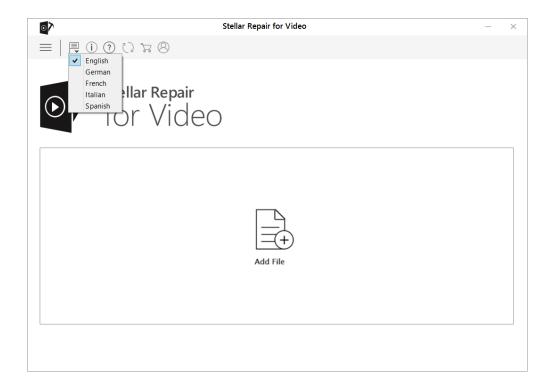


## **5.5.**Change the Software Language

In order to use **Stellar Repair for Video** software in your preferred language, the application provides an option to select any of the desired language. Using the Languages button on the main user interface, you can change the entire application to a different language at any time/instance without having to re-install the application.

In order to change language of the application instantly, go through the following steps:

- Run Stellar Repair for Video.
- On the main user interface, click the **Language** option.



• From the options displayed, select the required language.

**Note**: The application supports the following languages: English, French, German, Italian and Spanish.

# 6.FAQs

- 1. What does the demo version of the software do?
  - Demo version of the software allows the partial preview of the video file. To repair or save the files, you need to purchase and register the software.
- 2. How much time will the software take to repair the files?

  The time taken for repairing the Video files is dependent on the size and number of Video files selected.
- 3. Will the software make any changes to my Video file while repairing?

  No. After the repairing process gets completed, you can save the repaired file either at the source location or at your desired location.
- 4. Will the repaired Video files run on Mac too?

Yes, you can view the files on Mac system which are repaired using **Stellar Repair for Video**.

# 7.Legal Notices

#### Copyright

**Stellar Repair for Video** software, accompanied user manual and documentation are copyright of Stellar Information Technology Private Limited with all rights reserved. Under the copyright laws, this user manual cannot be reproduced in any form without the prior

written permission of Stellar Information Technology Private Limited. No Patent Liability is assumed, however, with respect to the use of the information contained herein.

### Copyright © Stellar Information Technology Private Limited. All rights reserved.

#### Disclaimer

The Information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED PROVIDES NO WARRANTY WITH REGARD TO THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN AND HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH REGARD TO ANY OF THE FOREGOING STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED ASSUMES NO LIABILITY FOR ANY DAMAGES INCURRED DIRECTLY OR INDIRECTLY FROM ANY TECHNICAL OR TYPOGRAPHICAL ERRORS OR OMISSIONS CONTAINED HEREIN OR FOR DISCREPANCIES BETWEEN THE PRODUCT AND THE MANUAL. IN NO EVENT SHALL STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL SPECIAL, OR EXEMPLARY DAMAGES, WHETHER BASED ON TORT, CONTRACT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN OR THE USE THEREOF.

#### **Trademarks**

**Stellar Repair for Video**® is a registered trademark of Stellar Information Technology Private Limited.

Windows 7®, Windows 8®, Windows 8.1®, Windows 10® are registered trademarks of Microsoft® Corporation Inc.

FFmpeg is a trademark of Fabrice Bellard, the originator of the FFmpeg project.

All Trademarks Acknowledged.

All other brands and product names are trademarks or registered trademarks of their respective companies.

#### **License Agreement – Stellar Repair for Video**

Stellar Repair for Video

Copyright © Stellar Information Technology Private Limited. INDIA

www.stellarinfo.com

All rights reserved.

All product names mentioned herein are the trademarks of their respective owners.

This license applies to the standard-licensed version of Stellar Repair for Video.

### **Your Agreement to this License**

You should carefully read the following terms and conditions before using, installing or distributing this software, unless you have a different license agreement signed by Stellar Information Technology Private Limited.

If you do not agree to all of the terms and conditions of this License then do not copy, install, distribute or use any copy of Stellar Repair for Video with which this License is included, you may return the complete package unused without requesting an activation key within 30 days after purchase for a full refund of your payment.

The terms and conditions of this License describe the permitted use and users of each Licensed Copy of Stellar Repair for Video. For purposes of this License, if you have a valid single-user license, you have the right to use a single Licensed Copy of Stellar Repair for Video. If you or your organization has a valid multi-user license, then you or your organization has the right to use up to a number of Licensed Copies of Stellar Repair for Video equal to the number of copies indicated in the documents issued by Stellar when granting the license.

## **Scope of License**

Each Licensed Copy of Stellar Repair for Video may either be used by a single person or used non-simultaneously by multiple people who use the software personally installed on a single workstation. This is not a concurrent use license.

All rights of any kind in Stellar Repair for Video, which are not expressly granted in this license, are entirely and exclusively reserved to and by Stellar Information Technology Private Limited. You shall not rent, lease, modify, translate, reverse engineer, decompile, disassemble or create derivative works based on Stellar Repair for Video nor permit anyone else to do so. You shall not make access to Stellar Repair for Video available to others in connection with a service bureau, application service provider or similar business nor permit anyone else to do so.

#### **Warranty Disclaimers and Liability Limitations**

Stellar Repair for Video and all accompanying software, files, data and materials are distributed and provided AS IS and with no warranties of any kind, whether expressed or implied. You acknowledge that good data processing procedure dictates that any program including Stellar Repair for Video must be thoroughly tested with non-critical data before there is any reliance on it and you hereby assume the entire risk of all use of the copies of Stellar Repair for Video covered by this License. This disclaimer of warranty constitutes an essential part of this License. In addition, in no event does Stellar authorize you or anyone else to use Stellar Repair for Video in applications or systems where its failure to perform can reasonably be expected to result in a significant physical injury or in loss of life. Any such use is entirely at your own risk and you would not hold Stellar responsible for any and all claims or losses relating to such unauthorized use.

In no event shall Stellar Information Technology Private Limited or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if Stellar Information Technology Private Limited has been advised of the possibility of such damages. In any case, Stellar Information Technology Private Limited's entire liability under any provision shall be limited to the amount actually paid by you for the software product.

#### General

This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements. This License shall be governed by the laws of the State of Delhi, India. Exclusive jurisdiction and venue for all matters relating to this License shall be in courts and fora located in the State of Delhi, India and you consent to such jurisdiction and venue. There are no third party beneficiaries of any promises, obligations or representations made by Stellar herein. Any waiver by Stellar of any violation of this License by you shall not constitute nor contribute to a waiver by Stellar of any other or future violation of the same provision or any other provision of this License.

Copyright © Stellar Information Technology Private Limited. All rights reserved.