

# Stellar Phoenix Data Recovery for iPhone 4.2 User Guide

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## Overview

**Stellar Phoenix Data Recovery for iPhone** is easy to use application. It is designed to recover or save Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Notes Attachments, Voice Memo, Safari Bookmarks, Reminder, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library. It can recover data from your iOS device, iTunes and iCloud backup in an efficient manner. It uses efficient algorithms to perform a thorough scan of device memory to recover as much data as possible.

#### What's new in this version?

- Enhanced support upto iOS 11.3.0.
- Import feature support upto iOS 11.3.0.
- Support for iTunes 12.7.x.
- Support for enhanced deleted data.
- Support for Deep Scan.
- Enhanced GUI.
- Multi DPI supported (100%, 125%, 150%).
- iCloud supported for iOS 11.3.
- Encrypted feature supported for all latest versions.

#### Key Features of Stellar Phoenix Data Recovery for iPhone:

- The software supports the recovery of data from iCloud backup files.
- It provides an option to recover data from iTunes Backup files.
- The software supports recovery from encrypted iTunes backup files.
- Option to Import files to iPhone.
- Support for multiple device connections.
- Support for Viber and Tango.

- Support for WhatsApp / Message / Notes Attachments / Viber / Tango / WeChat / Line / Kik from device, iTunes backup and iCloud backup files.
- Support for Apps Library, Voice Memos, Camera Roll from device and iTunes / iCloud backup files.
- It supports thumbnail preview of scanned videos.
- Optimized photos display for iOS systems.
- Optimized message and contact display for iOS systems.
- Option to preview notes, calendar, and reminder.
- Supports iPhone 8, 7, 7s, 6s, 6 Plus, 6, 5s, 5c, 5, 4s and 4.
- Supports iPad.
- Supports iOS 11.x (till 11.3), 10.x, 9.x, 8.x, 7.x, 6.x.
- The software supports iTunes 12.x, 11.x.
- Supports Operating System Windows 10 / 8.1 / 8 / 7.
- Supports recovery of Contacts, Messages, Call History, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device.

## **Installation Procedure**

Before installing the software, check that your computer meets the minimum system requirements:

Minimum System Requirements:

Processor : Intel Processors

**Operating System** : Windows 10 / 8.1 / 8 / 7

Memory : 1 GB RAM

**iPhone** : iPhone 8 / 7 / 7s / 6s / 6 Plus / 6 / 5s / 5c / 5 / 4s / 4

Hard Disc : 100 MB free space

Note: Please download the latest version of iTunes before running Stellar Phoenix Data Recovery for iPhone.

To install the software, follow these steps:

- 1. Double-click the **StellarPhoenixDataRecoveryforiPhone.exe** executable file to start the installation. **Setup Stellar Phoenix Data Recovery for iPhone** dialog box is displayed.
- 2. Click Next. The License Agreement dialog box is displayed.
- Choose I accept the agreement option. The Next button is enabled. Click Next. The Select Destination Location dialog box is displayed.
- 4. Click **Browse** to select the destination path where you want to store the setup files. Click **Next**. You see the **Select Start Menu Folder** dialog box.
- Click Browse to provide a path for the program's shortcuts. Click Next. The Select Additional Tasks dialog box is displayed.
- 6. Choose the checkboxes as per your choice. Click **Next**. The **Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start the installation. The installation window shows the progress.
- 8. After completing the process, the **Completing the Stellar Phoenix Data Recovery for iPhone Setup Wizard** window displays. Click **Finish**.

Clear the Launch Stellar Phoenix Data Recovery for iPhone checkbox to stop the automatic launch of software.

## Launching the Software

To launch Stellar Phoenix Data Recovery for iPhone in Windows 10:

• Click Start icon -> All apps -> Stellar Phoenix Data Recovery for iPhone -> Stellar Phoenix Data Recovery for iPhone

Or,

• Double click Stellar Phoenix Data Recovery for iPhone icon on the desktop.

Or,

• Click Stellar Phoenix Data Recovery for iPhone tile on the home screen.

To launch Stellar Phoenix Data Recovery for iPhone in Windows 8.1 / 8:

• Click Stellar Phoenix Data Recovery for iPhone tile on the home screen.

Or,

• Double click Stellar Phoenix Data Recovery for iPhone icon on the desktop.

To launch Stellar Phoenix Data Recovery for iPhone in Windows 7:

• Click Start -> Programs -> Stellar Phoenix Data Recovery for iPhone -> Stellar Phoenix Data Recovery for iPhone.

Or,

• Double click Stellar Phoenix Data Recovery for iPhone icon on the desktop.

Or,

• Click Stellar Phoenix Data Recovery for iPhone icon in Quick Launch.

## **Ordering the Software**

To know more about **Stellar Phoenix Data Recovery for iPhone**, click <u>https://www.stellarinfo.com/media-tools/iphone-data-recovery.php</u>

To purchase the software online, please visit <u>https://www.stellarinfo.com/media-tools/ios-data-recovery/buy-now.php</u>

Select either of the methods given above to purchase the software.

Once the order is confirmed, you receive a registration key through e-mail. You require this key to activate the software.

## **Registering the Software**

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you receive via email after purchasing the software.

#### To register the software:

- 1. Run the demo version of Stellar Phoenix Data Recovery for iPhone software.
- 2. On the main user interface, click the **Register** option. The **Register** window is displayed as shown below:

Register		
-0	Enter registration key to register and activate the product.	
()	[	Register
	The registration key will be in your email.	Cancel
R.P	I don't have the Registration Key	Getitnow

- 3. If you don't have the registration key, click the **Get it now** button in the window to go online and purchase the product.
- 4. Once the order is confirmed, a **Registration Key** will be sent to the email provided.
- 5. Type the **Registration Key** (received through email after purchasing the product) and click **Register** button (Please ensure that you have an active Internet connection).
- 6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be registered successfully.
- 7. The '*Activation Completed Successfully* 'message is displayed after the process is completed successfully. Click **OK**.

## **Updating the Software**

There are periodic software updates for Stellar Phoenix Data Recovery for iPhone. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. The update option in the application is capable of checking for the latest updates. It checks the both latest minor and major versions available online. You can easily download minor versions through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it is recommended to close all running programs. Note that the demo version cannot be updated.

To update the application, follow the steps given below:

- 1. Click on the **Update Wizard** button from the **Tools** menu bar. The **Update Wizard** is displayed.
- 2. Click **Next**. A busy timer indicates the searching of updates. If it finds any new version, a message indicates the availability.
- 3. If a message displays that no updates are available, click **Cancel** to close the wizard.
- 4. Click **Next**. The software starts downloading the update files from the server. The software upgrades to the latest version, when the process completes.

## **Technical Support**

Our Technical Support professionals give an appropriate solution to all your queries related to the products.

You can either call us or go to our online support section at http://www.stellarinfo.com/support/

For price details and to **place an order**, click <u>https://www.stellarinfo.com/media-tools/ios-data-</u>recovery/buy-now.php

Chat Live with an Online technician at http://www.stellarinfo.com

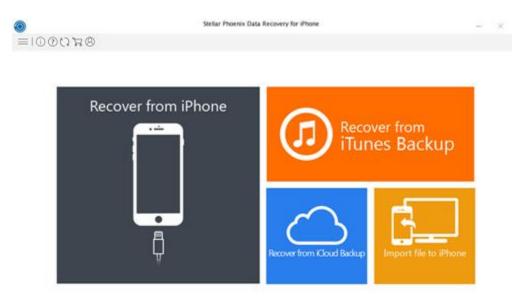
Search in our extensive **Knowledgebase** at <u>https://www.stellarinfo.com/support/kb/index.php/category/ios-data-recovery</u>

Submit enquiry at <a href="http://www.stellarinfo.com/support/enquiry.php">http://www.stellarinfo.com/support/enquiry.php</a>

E-mail to Stellar Support at <a href="mailto:support@stellarinfo.com">support@stellarinfo.com</a>

## **User Interface**

**Stellar Phoenix Data Recovery for iPhone** software has a very easy to use Graphical User Interface. The user interface contains features required for complete recovery or saving of Photos, Contacts, Messages, Message Attachments, Call History, Calendar, Notes, Notes Attachments, Voice Memo, Safari Bookmarks, Reminder, WhatsApp, WhatsApp Attachments, Viber, Tango and Apps Library. It recovers data from your iOS device, iTunes and iCloud backup in an efficient manner.



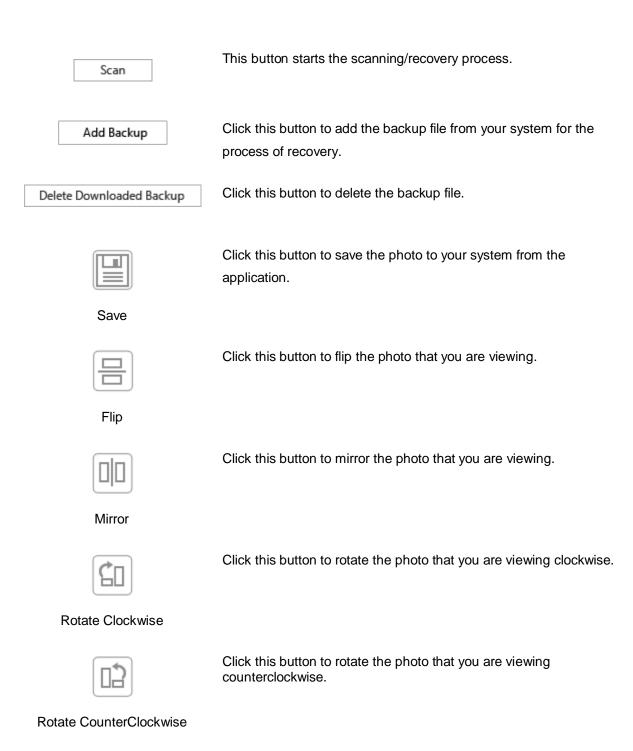
After you start the software, the main screen of the software appears as shown below:

The user interface contains **Buttons** that allow you to access various features of the software with ease.

## **Buttons**

Stellar Phoenix Data Recovery for iPhone makes use of the following buttons:

(j)	Click this button to read information about Stellar Phoenix Data Recovery for iPhone.
About	
8	Click this button to register the software after purchase.
Activation	
	Click this button to purchase the software.
Purchase	
53	Click this button to check for major and minor updates for the software.
Update	
?	Click this button to open the help manual for the software.
Help	
	Use this option to expand the list of more options provided by the software.
Show More Options	
$\leftarrow$	Click this button anytime to move to the previous screen of the current screen.
Back	
Save	Click this button to save the recovered file to your device or system.
Transfer to iPhone	Click this button to transfer the recovered files to your system.



## How To...

- <u>Recover from iPhone</u>
- Recover from iTunes Backup
- Recover from iCloud Backup
- Deep Scan
- Import File to iPhone

## **Recover from iPhone**

You can use the **Recover from iPhone** option to scan your iOS device and recover data (like contacts, messages, reminders, calendars, notes) from it. This option scans the iOS device directly to find data that was recently deleted or lost.

**Note**: Install iTunes before you use **Stellar Phoenix Data Recovery for iPhone** software. iTunes services should be running while you are scanning/analyzing an iOS device.

To use the Scan Device option of the software, follow the steps given below:

1. Plug your iOS device into your computer. Run Stellar Phoenix Data Recovery for iPhone.



Note: After you connect the device, a Trust/Untrust dialog prompts on your device. You need to Trust a computer to enable sync and data transfer between the iPhone/iPad and the computer. If you tap on "Don't Trust", iTunes is not able to recognize your device at all.

- 2. On the **Stellar Phoenix Data Recovery for iPhone** main screen, select the **Recover from iPhone** option.
- The application starts analyzing the device you have connected. In case you have connected multiple devices, the application lists Device Name, Device Type and Serial Number of the connected devices. Select the desired device from which you want to recover the data.



4. If your iphone is encrypted, a dialog box will open prompting you to enter the password. Enter the password and click **OK**.

Red	cover from	iPhone			
		nix Data Recovery for iPhor		Recov	er from
	$\bigcirc$		backup file is encrypted	I. Enter the	es Backup
	U		•••••		
			OK	Cancel	-
	Ū	×	C	5	
	. W.		Recover from	Cloud Backup	Import file to iPhone

 After successful analysis, item selection window will pop up. Select the type of data i.e. Everything, Photos and Videos, Messages and Call Log, Memos and Others, you want to recover.

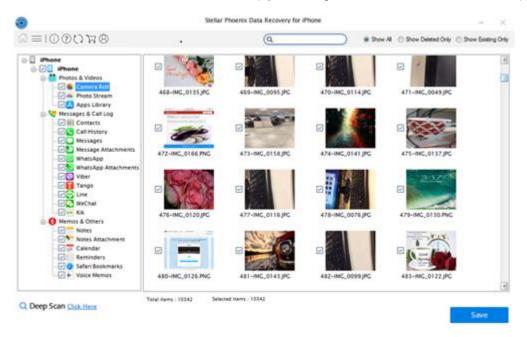
Phone				
Photos & Videos	ellar Phoenix Data Recovery for iPhone			
- Apps Library	Select the items you want to recover from selecte	d aource.		
Messages & Call Log	V Recover Everything			
Call History	Photos and Videos			
- Messages	2 Camera Roll	📝 Photo Stream	😢 Appa Library	
Message Attache	12 Messages and Call Log			
WhatsApp Attact	(2) Contacta	10 Messages and Attachments	2 Call History	
- 🖸 🔽 Viber	VhataApp and Atlachments	Vber	Tango	
	12 Line	2 WeOlat	12 Kk	
- E WeChat	R Menos and Others			
Memos & Others	Interstand Attachments	2 Calendar	Reninders	
Notes	2 Vace Memore	😥 Safari Bookmarka	100000000	
- Notes Attachme				

6. You can now preview and save data. Following file types are supported: Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Notes Attachments, Voice Memo, Reminder, Safari Bookmarks, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library. From the left-hand side tree view, click the supported file type under the listed iOS device and all items under the selected supporting type head are listed.

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iPhone	Title	Date	Notes *	
I Phone	2 1 N8	01/10/2017 21 24 57	NB	Note
Photos & Videos	C TR NS	01/10/2017 21:22:39	N3	
Camera Roll	E III N2	01/30/2017 21:21:50	N2	Title
Photo Stream	2 IN I	01/30/2017 21 21:17	NI	
Hessages & Call Log	2 C25	01/24/2017 20:08:33	C25 II	Contract Con
Contacts	🗹 🗐 C34	01/24/2017 20:08:00	C34)#/~70/)&-#))-&	C12
Call History	2 E C12	01/24/2017 20:07 18	C17	222.01.02
- Messages	C = C31	01/24/2017 20:06:53	C31	Note
Message Attachments	2 E C10	01/24/2017 20:06:27	C30 Gsiabvdja	
WhatsApp	2 E C29	01/24/2017 20:05:10	C29	617
WhatsApp Attachments	2 mc27	01/24/2017 20:04:26	C27	Value of the second
- 🛛 🖸 Viber	2 C C26	01/24/2017 20:04:05	C26 12344728	100 (D) (D) (D)
- Tango	回面 c25	01/24/2017 20:03:25	C25	
- Co Line	2 E C23	01/24/2017 20:02:28	C23	S2 (00)
- WeChat	2 E C22	01/24/2017 20:02:06	С22 Нарру 26 јал	
Kik Kik	E E C21	01/24/2017 20:01:36	C217.'skjsbdbbxbja	
S O Memos & Others	2 E C20	01/24/2017 20:01:17	C20	ar a 23 53
- C Notes	G E C19	01/24/2017 20:00:50	C19	and a second to be addressed
Notes Attachment	🖸 🗐 C18	01/24/2017 20:00:28	C18 Shehwhshahahgd	
Reminders	🖸 🕅 C17	01/24/2017 20:00:06	C17	
Safari Bookmarks	2 E C16	01/24/2017 19 59:41	C16 Querty	
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Contraction of the second	E Ten	61/24/2017 19 58:50	en	
			1111111 (111111)	1

Note: All deleted items are listed in red whereas all others are black.

7. You can either select all or a few items (by selecting the checkboxes in front of them).



#### Note:

- You can preview the existing and deleted items, and you can also search for a specific item by typing a keyword in the search box.
- Click **Deep Scan** if your desired data is not included in the list.
- 8. Click Save to confirm it. Save Files dialog appears as shown below.

Save Files					
Save to Computer Browse location on local disk to save selected itmes:	Save to iPhone Select device to which selected items have to be exported:				
C:\Users\Administrator\Desktop\iPhone 5s\ Browse	Select iPhone Listed Below $\lor$				
	OK Cancel				

 Select the Save to Computer option if you want to save the recovered files to your computer. Click Browse and select a destination for saving the recovered files and click OK. 10. Alternatively, select the **Save to iPhone** option if you want to save the recovered files to your device. From the drop-down box select the desired device to which you want to save the recovered files and click **OK**.

**Note**: You cannot recover deleted items from Camera Rolls, Photo Streams, Apps Library, Attachments and Voice Memos.

## **Recover from iTunes Backup**

You can scan an iTunes backup file for data if you have synchronized your iOS device with iTunes earlier. Scanning backup file is helpful in case you have lost your data. You can then recover the lost data from iTunes backup files using **Stellar Phoenix Data Recovery for iPhone** software.

To use the Scan Backup option of the software, follow the steps given below:

- 1. Run **Stellar Phoenix Data Recovery for iPhone**. (**Note**: You do not need to connect your iOS device for recovering data from iTunes backup files)
- 2. On the Stellar Phoenix Data Recovery for iPhone main screen, select the Recover from iTunes Backup option.



3. The application lists all the iTunes backup files listed in your systems.

	Select the backup file from the list be	low and then click on "Scan" to begin recov	try.
-	Name	Backup Date	iOS Version
	@ Administrator's iPhone	03/30/2016 09:18	9.2
	② Administrator's iPhone	03/11/2016 08 28	9.2
	② Administrator's Phone	03/16/2016 08:46	9.2
	@ lphone	03/17/2016 11:24	9.2
$\sim$	@ Administrator's Phone	03/19/2016 09:19	9.2
iTunes Backup	@ Administrator's Phone	03/22/2016 08:34	9.2
Turies backup	@ sphone 6	03/23/2016 15:32	9.2
	② Administrator's iPhone	04/08/2016 09:06	9.3
Recover lost data from a backup file that was created earlier. In case the desired backup file is not shown in the list, you can add a backup file here by Clicking on the "Add Backup" button.	@ Phone	04/06/2016 13:27	9.5
	@ Administrator's (Pad	04/14/2016 09:55	9.2.1
	② Administrator's iPhone	04/12/2016 13:54	9.2.1
	Administrator's iPad	04/13/2016 12:25	9.2.1
	@ iPhone 5s	04/20/2016 15:06	9.3.1
	@ Administrator's iPhone	04/16/2016 15:39	9.3.1
	(2) Iphone 6	04/14/2016 11:44	9.5.1
	@ Administrator's iPad	04/19/2016 14:46	9.2.1
	(g) iPhone 4s	03/29/2016 16:33	9.2.1
	② iPhone 4s	03/19/2016 09:25	92.1
	@ Administrator's iPhone	03/11/2016 08:20	9.2.1
	@ Administrator's Phone	03/11/2016 08:20	9.2.1
	@ Administrator's iPhone	03/11/2016 08:20	9.2.1

4. If your backup is encrypted, a dialog box will open prompting you to enter the password. Enter the password and click **OK**.

	Select backup file and click "Scan" to re	ecover data.	
	Name	Backup Date	iO5 Version
	@ RND's iPhone	03/07/2018 15:55	10.3.3
	(2) Phone	03/09/2018 13:30	10.3.3
	@ RND's imone	03/05/2018 14:46	11.2.5
()	() Phone	02/26/2018 15:32	11.2.5
		OK Cancel	
	<u></u>		

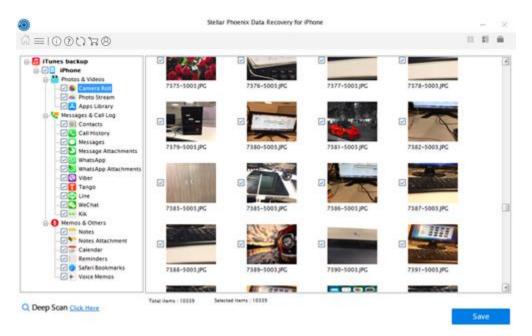
5. After successful analysis, item selection window will pop up. Select the type of data i.e. **Everything**, **Photos and Videos, Messages and Call Log, Memos and Others**, you want to recover.

Phoenix Data Recovery for iPhone			
t the terms you want to recover from selecter	ed source.		
Photos and Videos			
😥 Camera Roll	Photo Stream	2 Appen Library	
2 Messages and Call Log			
(2) Contacta	2 Messages and Attachments	2 Cell History	
Vhata/co and Atlachments	Viber	Tango	
12 Line	😥 WeOlat	12 Kk	
V. Menos and Others			
V Notes and Attachments	2 Calendar	Z Reninders	
[2] Voice Memor	12 Safari Bookmarka		
2 Voice Memore	12 Safari Bookmarka		
	Recover Everything Photos and Wideos Conera Roll Conera Roll Contacts Conta	the tens you want to recover from selected source. Recover Everything  Photos and Videos  Canera Rol  Rol  PhotoStman  Mossages and Cal Log  Contacts  V Hota/kgo and Attachments  V Hota/kgo and Attachments  Mossages and Attachments  Mossages and Attachments  Calendar  Calendar	the terms you want to recover from selected source. Recover Everything  Photos and Videos  Camera Rol  PhotoStream  Acad Acad Log  Conacts  Videos and Attachments  Videos  Kit  Messages and Attachments  Color Call Hetory  Kit  Color Call Hetory  Color Call He

6. Select an iTunes backup from which you want to preview and save data. You can save data from following: Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Notes Attachments, Reminder, Voice Memo, Safari Bookmarks, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library. (Note: All deleted items are listed in red whereas all others are black.)

≡I000 <b>¤</b> ⊗		(Q	) * Stew /	V 🗇 Show Deleted Only 🗇 Show E
iTunes backup	Title	Date	Notes	
2 Phone	E 1 21	07/21/2017 04 15:43	21 July	Note
🗊 🏜 Photos & Videos		01/08/2017 22 38 59	9 march	
Camera Roll	IA I	02/10/2017 01 59 22	AT is that your friend a	Title
Apps Library	2 III NA	01/30/2017 21 24 57	NE	THE
Hessages & Call Log	2 E N3	01/30/2017 21 22 59	N3	No. of Control of Cont
Contacts	2 E N2	01/10/2017 21 21 50	N2	N
- Call History	2 E NI	01/30/2017 21:21:17	NI	225(3,5)
- Messages	@ m c25	01/24/2017 20:08:33	C25	Note
Message Attachments	2 E C14	01/24/2017 20:08:00	C14):#/~70/)&-#))-&	
WhatsApp	E E Ci2	01/24/2017 20:07:18	C32	NĚ
WhatsApp Attachments	2 E C31	01/24/2017 20:06:53	C31	
Viber	2 E C30	01/24/2017 20:06:27	C 30 Gstabydja	That and this has
- Z Tango	E E C29	01/24/2017 20:05:10	C29	ether in m.
- Co Line	2 E C27	01/24/2017 20:04 26	C27	(ACCR) PART
- C WeChat	2 E C26	01/24/2017 20:04:05	C26 12344728	Tiestite 2v
Kik	E = c25	01/24/2017 20:03:25	C25	and the second se
Memos & Others	2 E C23	01/24/2017 20:02:28	C23	Second Second Second
- C T Notes	C E C22	01/24/2017 20:02:06	C22 Happy 26 Jan	
Notes Attachment	2 m c21	01/24/2017 20:01:36	C217:skjsbdbbxbja	
Calendar Calendar	🖸 🕅 C20	01/24/2017 20:01:17	C20	
Safari Bookmarks	2 E C19	01/24/2017 20:00:50	C19	
Voice Memor	2 E C18	01/24/2017 20:00:28	C18 Shehiwhshahahgd	
CELE A ARRENTED	F = C17	61/24/2017 20:00:06	C17 2	
			•	1

- 7. From the tree view, click on the supported file categories under the listed iTunes backup file which lists all items under the selected category head.
- 8. You can either select all or a few items (by selecting the checkboxes in front of them).



#### Note:

- You can preview the existing and deleted items, and you can also search for a specific item by typing a keyword in the search box.
- Click **Deep Scan** if your desired data is not included in the list.
- 9. Click Save to confirm it. Select a destination to save the data.

**Note**: In **Stellar Phoenix Data Recovery for iPhone** you have an option of manually adding the backup file from your system using the **Add Backup** option. You need to click **Add Backup** option and then browse to the iTunes backup location, select it and then click **OK**.

Stellar Phoenix Data Recovery for iPhone

- ×

Select the backup file from the list below and then click on "Scan" to begin recovery.

	Name	Backup Date	iOS Version
	② Administrator's iPhone	03/30/2016 09:18	9.2
	Administrator's iPhone     Administrator's     Administratory     Admini	03/11/2016 08:28	9.2
	② Administrator's iPhone	03/16/2016 08:46	9.2
	<li>(2) Iphone</li>	03/17/2016 11:24	9.2
			9.2
iTunes Backup	Add Back	ib.	9.2
Traffes backup		9.2	
	If your iPhone is not listed here, it's because the with iTunes.	device has not been synchronized	9.5
cover lost data from a backup file th	with frames.	9.3	
is created earlier. In case the desired	Select the iTunes backup file to recover your dat	9.2.1	
ckup file is not shown in the list, you		Browse	9.2.1
ld a backup file here by Clicking on t dd Backup* button.		browse	9.2.1
oo sackup oonon.			9.3.1
	Help	OK Cancel	9.3.1
			9.3.1
	② Administrator's iPad	04/19/2016 14:46	9.2.1
	② Administrator's iPhone	03/29/2016 16:33	9.2.1
	② iPhone 4s	03/19/2016 09:25	9.2.1
	② Administrator's iPhone	03/11/2016 08:20	9.2.1
	② Administrator's iPhone	03/11/2016 08:20	9.2.1
	② Administrator's iPhone	03/11/2016 08:20	9.2.1

Add Backup

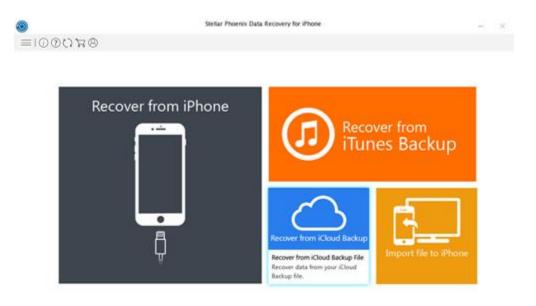
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## **Recover from iCloud Backup**

You can scan an iCloud backup file for data if you have synchronized your iOS device with iCloud earlier. To restore or recover your lost files from iCloud backup, you need **Stellar Phoenix Data Recovery for iPhone** to help you.

To use the **iCloud Backup** option of the software, follow the steps given below:

- 1. Run **Stellar Phoenix Data Recovery for iPhone**. (**Note**: You do not need to connect your iOS device for recovering data from iCloud backup files)
- 2. On the Stellar Phoenix Data Recovery for iPhone main screen, select the Recover from iCloud Backup option.



3. Enter the **Apple ID** and **Password** to get a list of all available backup files from iCloud.

۲	Stellar Phoenix Data Rec	overy for iPhone			-	×
$\leftarrow \equiv$						
	Select a backup of your Phone that y	ou want to scan.				
Sign in to iCloud iCloud Append: Passeerd: Sign In Forget Apple 10 or Passeord?	Name	Backup Date	IOS Version	ICloud Account		
	Delete Downloaded Backup			Scan	Cance	el

1. DO NOT connect your device to computer while recovery process is running. 2. Your privacy is completely secure as Stellar never keeps any contents or records of your Apple account.

- 4. Scan and Download the iCloud backup files.

0		Stellar Pho	enix Data Recovery	for iPhone		-	×
$\epsilon \equiv$							
		Select a backup of you	r Phone that you we	Int to scan.			
Sig Apple 10 Passeord :	gn in to iCloud iCloud smithjon.emaild@gnail.com Sign h Forget Apple 18 or Patement?	Name Gifhone Gifhone Gifhone Gifhone Gifhone Gifhone Gifhone Caller iPad Gifhone Caller iPad Caller iPad Calle	3 1 0 0	Backup Date 1105/2015/09/33.09 2110/2014/10:08/29 0108/2015/16/44 00:08/2015/16/44 91:061/2015/16/46 91:061/2014/08/31/27 91:051/2014/09/02/01 91:061/2014/15/45/04	05 Version 8.1.1 8.0.2 8.1.3 7.1.2 7.1.2 7.1.2 7.1.2	iCloud Account smithjon emaild@gmail.com iPhone@yahoo.com smithjon emaild@gmail.com iPhone@yahoo.com smithjon.emaild@gmail.com iPhone@yahoo.com smithjon.emaild@gmail.com	
		Delete Downloaded 84	eckup.			Scan C	ancel

**Note:** In case you do not have any backup with the account entered, the dialog box shown below appears.

	Select a backup of your iPhone t	hat you want to scan.			
$\bigcirc$	Name	Backup Date	IOS Version	Kloud Account	
Sign in to iCloud IOoud Apple ID : ayushi agrawal@stellarifo.com Pasawod : •••••••	Stellar Phoenix	Data Recovery for iPhone			
Sc Forgot Apple ID or Pas		OK			

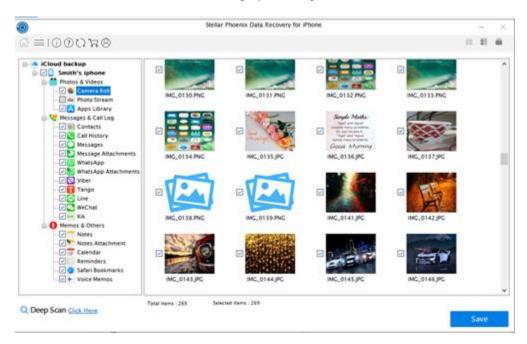
5. After successful analysis, item selection window will pop up. Select the type of data i.e. **Everything**, **Photos and Videos**, **Messages and Call Log**, **Memos and Others**, you want to recover.

Cloud backup				
Phone not found				
Camera Roll	tellar Phoenix Data Recovery for iPhone			
Apps Library	Select the items you want to recover from selecte	ed source.		
Messages & Call Log	V Recover Everything			
- [] (ii) Contacts	2 Photos and Videos			
Call History	😥 Camera Roll	Photo Stream	2 Appa Library	
- D Message Attache	12 Messages and Call Log			
WhatsApp Attact	(V) Contacts	I Messages and Attachments	[2] Call History	
- El 🖸 Viber	VhatsApp and Atlachments	Vber	12 Tango	
	2 Line	12 WeOvat	2 KK	
- Carl WeChail	R Memos and Others			
O Memos & Others	[2] Notes and Attachments	2 Calendar	2 Reninders	
Notes	[2] Vaice Memore	😥 Safari Bookmarka		
Calendar				

6. Select an iCloud backup from which you want to preview and save data. You can save data from following: Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call History, Calendar, Notes, Notes Attachments, Reminders, Voice Memos, Safari Bookmarks, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library.

	Stelu	r Phoenix Data Recovery for iPhone		-	X
≡10.0028		Q	Show All C	Show Deleted Only 🔿 Show Exe	ating Only
Cloud backup  C		Phone, Email unknown unknown +917041214428 dm-02658 unknown unknown +917755801785 <b>x6-yloptim</b> +51556 unknown unknown unknown		ad-vpaytm Unicipal 01:02:001-05:01:05 01:02:001-05:01:05 01:02:001-05:01 01:02:001-05:01 01:02:01 01:01 01:02:01 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 01:00:00 00:00 00:00 00:00 00:00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 0	
Calendar     Safar Bookmarks     Safar Bookmarks     Safar Bookmarks     Safar Bookmarks     Safar Bookmarks		+ 919997401511 am-poofer + 9157575751 en-lowins unknown unknown unknown am-pobank ng-goloib unknown unknown	,		
	C Total memory 245 Set		> <	1	>

7. From the tree view, click on the supported file categories under the listed iCloud backup file which lists all items under the selected category heading.



8. You can either select all or a few items (by selecting the checkboxes in front of them).

Note:

- You can preview the existing and deleted items, and you can also search for a specific item by typing a keyword in the search box.
- Click **Deep Scan** if your desired data is not included in the list.
- 9. Click **Save** to confirm it. Select a destination to save the data.

0	Stellar Phoenix Data Recovery for Phone	- ×
Ω =		
Cloud backup Smith's iphone Protos & Videos Photo Stream Photo Stream Photo Stream	Videos Total Remo: 5	^ î
Messages & Cell Lob     Contact Swe Fires     Contact Swe Fires     Call Hist     Call Message     SwetsAg     Contact Age     WhatSAg     Contact Age     Contact     Contact     Contact     Contact     Contact     Co	Computer     O Seve to iPhone     doin on local disk to save selected times     Select device to which selected times have to be exported.     Select iPhone     Browse     Isoaly open the destination folder after saving	
Mechat Weckat	CK Cancel	

## **Deep Scan**

**Deep Scan** allows you to recover data from iphone. It does a comprehensive scan of the ios devices and itunes backup to recover each and every bit of lost or deleted data. It searches for lost files on the basis of file signature. This recovery option recovers everything that is found in the selected source. This option is especially helpful in case of severely deleted and corrupted iphone data.

In case, after the quick scan process is completed and your desired file is not included in the list of files detected, you can opt for **Deep Scan** to perform a comprehensive scan of the selected device and backup.

#### To perform Deep Scan:

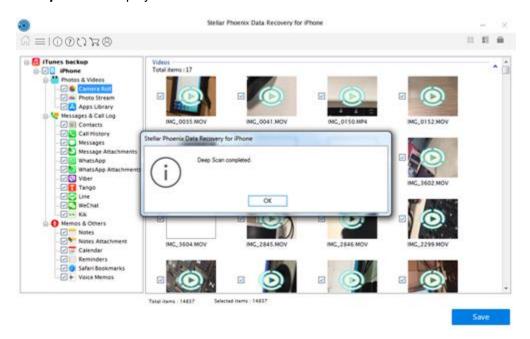
1. Once quick scan is completed, in the preview window choose **Click Here** option given at the bottom of the window to start **Deep Scan**.

≡10@0#8		(Q		Al 🗇 Show Deleted Only 🗇 Show B
iTunes backup	Title	Date	Notes	
2 Phone	21 1 21	07/21/2017 04:15:43	21 July	Note
- Photos & Videos		01/08/2017 22 38 59	9 march	
Camera Roll		02/10/2017 01 59 22	AT is that your friend a	Title
Apps Library	2 EM	01/30/2017 21 24 57	NB	THE
Hessages & Call Log	2 E N3	01/30/2017 21 22 39	N3	
Contacts	1 I N2	01/10/2017 21 21 50	N2	N
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- Messages	@ III C25	01/24/2017 20:08:33	C25	Note
Message Attachments	2 E CH	01/24/2017 20:08:00	C14):#/~70/)&-#))-&	
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Viber	2 E C30	01/24/2017 20:06:27	C 30 Gstabvdja	The and the test
- Z Tango	E E C29	01/24/2017 20:05:10	C29	rited in pa.
- Co Line	2 E C27	01/24/2017 20:04 26	C27	(ACCR) Per
- C WeChat	🗹 🗐 C26	01/24/2017 20:04:05	C26 12344728	Treating Day
Kik	E = c25	01/24/2017 20:03:25	C25	
Memos & Others	2 E C23	01/24/2017 20:02:28	C23	States of States of States
- Com Notes	🖂 🗐 C22	01/24/2017 20:02:05	C22 Happy 26 Jan	
Notes Attachment	2 m c21	01/24/2017 20:01:36	C217.'skjsbdbbxbja	
and the second s	🖂 🗐 C20	01/24/2017 20:01:17	C20	
Safari Bookmarks	2 E C19	01/24/2017 20:00:50	C19	
Voice Memor	☑ Ξ c18	01/24/2017 20:00:28	C18 Sheniwnshahahgd	
and the result interiors	F = C17	61 (24 (2017 20:00:06	C17 5	
	· Carlotter	and the second s		

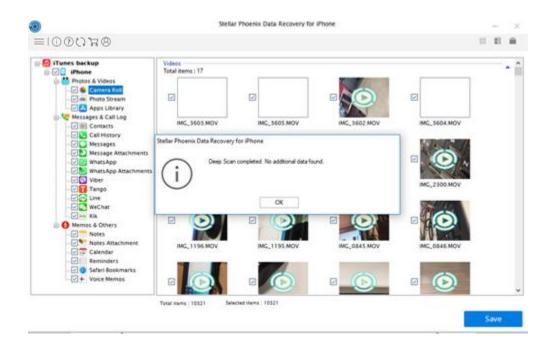
2. A screen showing the scanning process is displayed. Click **Stop** to stop the scan at any point.

iTunes backup	Title	Date	Notes			_
2 Phone	2 1 21	07/21/2017 04 15 43	21 July		Note	
🔆 🊰 Photos & Videos		01/08/2017 22:38:59	9 march			
Camera Roll	AI AI	02/10/2017 01 59 22	AT is that your friend a.	Tit	le .	
Photo Stream	NS NS	01/10/2017 21:24:57	NE	-	ie.	
Apps Library	E IR NS	01/30/2017 21:22:39	N3			
Messages & Call Log	Deep Scan	10 GM 5000 01 12-55	100	1	NI	
Call History	Call South State	ALCOHOLD DO NO. OF	100	100	129	
Messages	Please wat while	deep scan is completed.		Not	le	
- 💽 Message Attachments						
- Cal WhatsApp	Preparing for deel	p acan	1000		NĚ	
- WhatsApp Attachments	3		312		_	
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- Con Line					Final Proof	
- KK			Stop		100	
G O Memos & Others					and the second second	
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- Notes Attachment	E ( C2)	01/24/2017 20 01:56	C217.'skjsbdbbxbja			
Calendar	C 1 C20	01/24/2017 20:01:17	C20			
Reminders	E E C19	01/24/2017 20:00:50	C19			
Safari Bookmarks	E = c18	01/24/2017 20:00:28	C18 Shehiwhshahahgd	100		
Voice Memos	F = C17	01/24/2017 20:00:06	C17			

3. Once the scanning process is completed, a dialog box displaying the message '*Deep Scan completed*' is displayed.



 In case the additional data is not recovered through Deep Scan, a dialog box displaying the message '*Deep Scan completed. No additional data found*' is displayed.



5. Files found during Deep Scan can be viewed in the preview window and saved at any desired location.

### Import File to iPhone

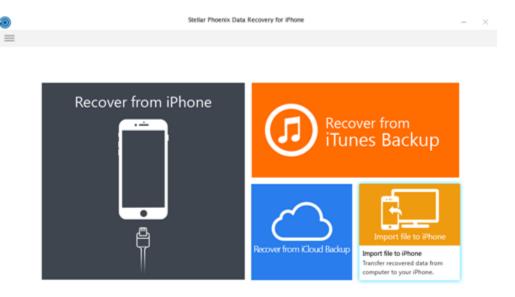
**Import file to iPhone** option of the software allows you to transfer recovered files such as photos, videos, audio, contact, notes, safari bookmarks and calendar from PC to iPhone. You can select the required source file type and its associated files which you want to import.

To use the Import file to iPhone option of the software, follow the steps given below:

1. Connect your iPhone to your computer via USB cable. Run **Stellar Phoenix Data Recovery for iPhone**.

**Note**: You can also run the **Stellar Phoenix Data Recovery for iPhone** application before connecting your iOS device to the computer. In case you run the application. First, you are prompted to connect the device.

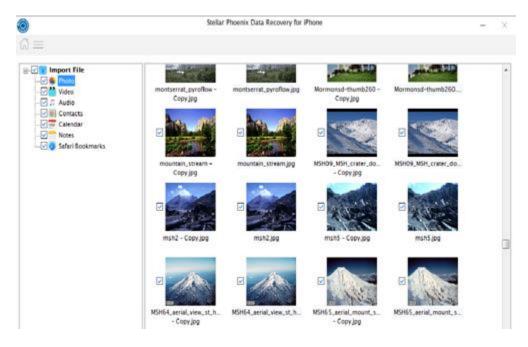
2. From the Stellar Phoenix Data Recovery for iPhone home screen, select the Import file to iPhone option.



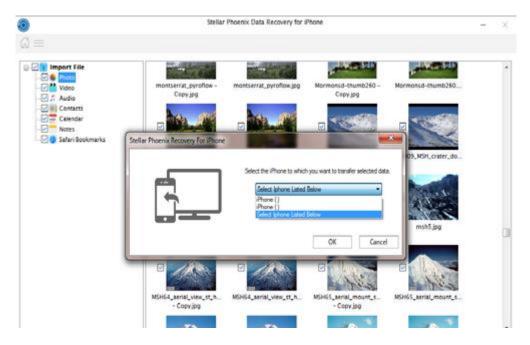
3. A new window appears. From that window, select the target file which you want to import to your iPhone by clicking the **Browse** button in front of the supported file types. For example, if you want to transfer contacts from your computer to your iPhone, click the **Browse** button in front of the "Contact" text box.

۲	Stellar Phoenix Data Recovery for iPhone	-	$\times$
	Select the file you want to import in your device.		
	Photos : Brow	nse Res	rt
	Videos : Brow	ese Res	et
8-	Audio : Brow	ise Res	et
Steps to import data in your iPhone: 1. Select relevant files/ folders, you wish to import.	Contact : Brow	ese Res	et
<ol> <li>Click 'OK' to preview selected data.</li> <li>Select data from preview window that you want to import.</li> <li>Click 'Transfer to iPhone' button.</li> </ol>	Notes : Brow	ise Res	et
	Bookmark : Brow	kse Res	et
	Calendar : 8104	nse Res	rt
		OK Ca	ncel

- 4. You can also reset the location of the selected file/folder by clicking the Reset button.
- Click OK. You can now preview and transfer the following supported file categories: Photos, Videos, Audio, Contact, Calendar, Notes and Safari Bookmarks. From the left-hand side tree view, click the supported file category under Import Data from File. It lists all the files under the selected category.



**Note:** In case you have connected multiple iOS devices, you get a screen prompting you to select the desired device to which you want to transfer the data.



6. You can either select all or some specific files which you want to import (by selecting the checkboxes in front of them).

		Stellar	Phoenix	Data les	overy for	Phone			283	
=										
🕗 👔 Import File	Title Lo	ica. Start	End	Notes	Url	Trav	Initees	Sho. *		
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7. Click **Transfer to iPhone** to import the selected data.

8. A dialog box is displayed showing the progress of the transfer process. You can click **Stop** button in the dialog box to stop the file transfer process.

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Calendar Calendar Notes Safari Bookmarks	Copy1_533 IMC_0730 JPC Copy1_534 IMC_0731 JPC Copy1_535 IMC_0732 JPC Copy1_536 IMC_0733	urc
	Stellar Phoenix Data Recovery for iPhone Please Wait! Preparing to transfer videos 57/12869 1 % Copy1_519 IMC_0736	ipc
	Step 1 of 5 Elapsed Time 00:00:15	]
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-	Youa name (437) Selected nems (437)	ander to iPhone

9. Data Saved Successfully dialog prompts.

#### Note:

• If in case you select the invalid format of the file or the selected file is severely corrupted and application is unable to detect it, then a message prompts on the screen indicating the wrong file.

۲	Stellar Phoenix Data Recovery for iPhone	-	$\times$
$\Im \equiv$			
Import File     Photo     Photo     Poto     Contacts     Contacts     Safari Bookmarks	Click the file in result pane to generate Preview.		

• To proceed to the transfer process, you need to select the appropriate file/folder.

## FAQs

#### 1. Can Stellar Phoenix Data Recovery for iPhone recover all of my deleted data?

Yes, with **Stellar Phoenix Data Recovery for iPhone**, you can recover deleted Contacts, Messages, Call history, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device in an efficient manner. However, the software might not be able to recover the deleted data if data deleted is overwritten by any new data.

#### 2. Can I preview messages before recovering them?

Yes using **Stellar Phoenix Data Recovery for iPhone** software you can preview Contacts, Messages, Call history, Calendar, Notes, Reminders and Safari Bookmarks before recovering them.

## 3. In how many formats can I save the contacts after recovering them using Stellar Phoenix Data Recovery for iPhone software?

You can save the contact in three formats using **Stellar Phoenix Data Recovery for iPhone** software after recovering them. You can save them in VCF, CSV and HTML formats.

## 4. Can I synchronize my photos and contacts to my iOS device after recovering data using Stellar Phoenix Data Recovery for iPhone?

Yes, you can synchronize photos and contacts to your iOS device using iTunes.

## 5. Why do I receive this error message after installing the application "Cannot find import; DLL may be missing, corrupt or wrong version File "MSVCP100.dll", error 126"?

This error message appears if your Windows is not updated. You need to download the updates from <a href="http://www.microsoft.com/en-in/download/details.aspx?id=5555">http://www.microsoft.com/en-in/download/details.aspx?id=5555</a>.

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## **About Stellar**

**Stellar Data Recovery** is a global leader in providing data recovery, data migration and data erasure solutions for the past two decades. **Stellar Data Recovery** is a customer centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost effective solutions available for large corporates, SMEs & Home Users. **Stellar Data Recovery** is headquartered in New Delhi, India and has a strong presence across USA, Europe & Asia.

## **Product line:**

## **Data Recovery**

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. <u>More Info >></u>

## **File Recovery**

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. <u>More Info >></u>

## **Email Recovery**

A wide range of mail recovery, mail repair and mail conversion applications for Outlook, Outlook Express and Exchange useful in instances of data loss due to damages and corruption of Email. <u>More Info >></u>

## **Data Protection**

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. <u>More Info >></u>

#### **Data Erasure**

Stellar Data Erasure software under the brand **BitRaser** help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data erasure & generate erasure certificates for audit trail purpose. **BitRaser** supports 24 International data erasure standards. <u>More Info >></u>

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